

Stafford Medical, P.A.

Patient Centered Medical Home Patient Compact

A Patient Centered Medical Home is a trusting partnership between a doctor-led healthcare team and an informed patient. It includes an agreement between the doctor and the patient that acknowledges the roll of each in the total healthcare program.

We trust you, our patient to:

- Tell us what you know about your health and illnesses
- Tell us about your needs and concerns
- Take part in planning your care
- Follow the care plan that is agreed upon, or let us know why you cannot so we can try to help and change the plan
- Tell us what medications you are taking and ask for refill at your office visit when you need one
- Let us know when you see other doctors and what medication they put you on or change
- Ask other to send us a report about your care when you see them
- Learn about your insurance so you know what it covers
- Keep your appointment as scheduled, or call and let us know you cannot make it at least 24 hours in advance
- Pay your share of the visit fee when you are seen in the office
- Give us feedback so we can improve our service

It is our goal as your Patient Centered Medical Home to:

- Ask what your health care goal is, or what you would like to do to improve your health
- Use current best evidence in decision making about your care and offer support for self-management of your health and healthcare
- Ask you to help us plan your care, and let us know if you think you can follow the plan
- Provide you with your own doctor who knows you and your family whenever he/she is available
- Respect you as an individual: we will not make judgments based on race, religion, sex or disability
- Respect you privacy: your medical information will not be shared with anyone unless you give us written permission or it is required by law
- Give you the care that meets your need and fits with your goals and values, when you need it
- Give care that is based on quality and safety
- Take care of short-term illness, long-term disease and give advice to help you stay healthy
- Give you a written copy of the care plan

- Remind you when preventive tests are due so you can receive the best quality of care
- Continue to increase the use of technology in the way we manage your healthcare such as scheduling appointments, prescription refills, and access to your medical information through our Patient Portal

As part of our Patient Centered Medical Home, we would ask you to acknowledge your agreement to the above, and we will acknowledge our agreement to you.

Either you or your doctor may end this partnership at any time. If you choose to end the partnership, please notify us and let us know why. If your doctor decides to stop seeing you, we will notify you with an explanation as to why. With your written permission, we will forward a copy of your information to your next doctor.

Patient Signature and Date of Birth
Signature

Date

Physician