

DR. ALLEN TEH

Dr. Allen Teh has only one single passion - the development of human capital to achieve their highest potential

SEMINARS

TEAMBUILDING

CONSULTANCY

Dr. Allen Teh is the founder and Chief Executive Officer for the Centre for Customer Care (CCC) Malaysia. He has conducted extensive worldwide research on customer service as well as on customer behaviour related to business. His latest research was on Emotional Intelligence (EQ) and how that impacts business profitability through employees' work performance. His on-going research is related to Wellness, Emotions, Stress and Anger Management at the Workplace. Dr. Allen Teh is also promoting EQ Development for youths as well as for parents. Dr. Allen Teh discovered the power of group rhythm and drumming in 2006 and since that time has immersed himself in research linking drumming and rhythm to Employee Wellness (EW) and team development. He has been trained in drum circle facilitation by renowned guru Arthur Hull.

Dr. Allen Teh has more than 33 years of work experience in service operations as well as Human Resource Management, Management Consultancy and Training. He is an experienced Customer Service Consultant. Human Resource Consultant. Human Resource Professional as well as Executive Search Consultant. He has held senior managerial positions in diverse industries namely food and beverage, entertainment, manufacturing, property development and construction. insurance. oil-palm plantations and biotechnology. Dr. Allen Teh was also the Managing Consultant with Pricewaterhouse for a period of time as well as Regional Human Resource Manager (Asia-Pacific) for Syngenta, a Swiss agrobusiness conglomerate.

As a trainer and consultant, Dr. Allen Teh has trained for banks, governmental bodies, healthcare organisations, insurance companies, security firms, travel and tour agencies, vacation clubs, direct selling, property development, fast-food restaurants as well as call centres. Dr. Allen Teh holds a Doctorate Degree in Business Administration from Southern Cross University, Australia and MBA from the University of Dubuque. Iowa. USA.

