

# DELAWARE TOWNSHIP VOLUNTEER AMBULANCE CORPS

PIKE COUNTY, PENNSYLVANIA      Established 1975

135 PARK ROAD, DINGMANS FERRY, PA 18328

(570) 828-2345 voice      www.dtvac.org



November 2023

Dear Neighbor,

It's that time of year again- Delaware Township Volunteer Ambulance Corps (DTVAC) needs your help! By contributing to our annual subscription drive, you will help offset our operating costs for another year. The Delaware Township Volunteer Ambulance Corps provides quality ambulance transportation and other emergency medical services for the residents and visitors of Delaware Township (Dingmans Ferry), Pennsylvania, and the surrounding areas. We strive for excellence through education and continuous quality improvement. We are a non-profit organization, established in 1975, that relies on voluntary contributions, including grants and donations, as well as billing for our services and municipal funding to provide such superb service to our community. We are a combination service, using both volunteers and career staff.

DTVAC EMS personnel respond to hundreds of emergencies annually in Delaware Township alone and routinely transport patients to hospitals in Pennsylvania, New York, and New Jersey. Our call volume continues to increase year after year. DTVAC is licensed by the Pennsylvania Department of Health's Bureau of Emergency Medical Services as a basic, intermediate, and advanced life support ambulance service (the highest ground-based 911 ambulance service available). DTVAC is also recognized by the Pennsylvania EMS for Children Program at the master level for its ongoing and significant dedication to providing excellence in pediatric emergency medical care.

Fortunately, in 2023, we received a new ambulance, which replaced an ambulance that had a 2003 chassis on a 1995 ambulance body. The new ambulance, a 2022 Ford F-550 Horton 4x4, has been inspected by the Department of Health and is now in operation. The total cost of the new ambulance with equipment was more than \$375,000.00. Over the past two years, municipal contributions to our organization have increased substantially. However, the rising cost of inflation has taken a serious financial toll on our agency. The cost of medical supplies, vehicle repairs, and personnel continue to rise at an astronomical rate. We still have units and equipment that have reached the end of their life cycle and need to be replaced. We need your help!

We must bill for our services. Pike County does not have a hospital located in its borders, and a trip to the hospital by ambulance can cost more than \$2,000. Most insurance providers, including Medicare, do not cover the entire portion of the ambulance bill. You can help yourself and our organization by participating in our subscription drive, which helps us purchase emergency equipment, medical supplies, and medications.

## About the Subscription

As a subscription member, you will not be billed for balances owed on services that are partly covered by your insurance carrier, including insurance copays and deductibles, with the exception of deductibles as mandated by Federal Law. On services not covered by your insurance, such as non-emergency transports and patient assessments (patient is not transported), you will receive a 50% discounted rate. If you do not have insurance, you will receive 50% off all bills from DTVAC. Because a large percentage of our emergency dispatches are in other municipalities, we allow anyone to become a subscription member of DTVAC. Subscription plans are valid from November 25, 2023, through December 31, 2024. There is no "proration" for those who wait to subscribe, so the sooner you sign up, the greater the benefit.



- \$40 Individual - covers only the individual subscription holder
- \$60 Couple - covers the subscription holder & spouse listed on this form
- \$90 Household - covers the subscription holder, spouse, cohabitants of a single residence and dependent persons living at the residence.(up to 8).

Additional Donation \$ \_\_\_\_\_

Name: \_\_\_\_\_

Date of Birth: \_\_\_\_\_ Phone: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Email: \_\_\_\_\_

Household Members (if applicable). If additional, please enclose separately

Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

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## The fine print....

### Payment Liabilities Not Covered

#### Under the Subscription:

Insurance pays for ambulance transportation in accordance with the terms of your policy. In certain situations, a subscriber may be financially responsible for payment for emergency medical services that are not covered by your insurance, and you may not be advised of this non-coverage at the time of your service. This subscription does not cover services provided by other emergency medical service providers. In cases where the transport is not medically necessary or not provided, you are uninsured, or where you were able to take another form of transportation as a subscription member, you will be financially responsible for 50% of the charges normally imposed by Delaware Township Volunteer Ambulance Corps.

#### Important Insurance Information:

Usually, DTVAC will try to bill your insurance company using a third-party billing service directly. In consideration and payment of the subscription fee, I hereby assign to DTVAC all ambulance benefits that I (or any covered family member) may otherwise be entitled to receive from any insurance or other third-party payer for services provided under my DTVAC subscription, now or in the future. Failure to comply would be fraudulent under our subscription agreement and consequently void your subscription benefits. This program is not an insurance product, and this is not an offer for the sale of an insurance policy. Subscription membership is not applicable to Medical Assistance (Medicaid) recipients.

#### Non-Discrimination

Delaware Township Volunteer Ambulance Corps does not discriminate on the basis of race, color, religion (creed), gender, gender expression, age, national origin (ancestry), disability, marital status, sexual orientation, military status or political affiliation, in any of its activities or operations.

### 911 Sign Reminder

When the ambulance service, fire department, or police are dispatched, they are given the "911" address by the Communications Center. Unless this address is posted at the residence or building, it is very difficult to find where the emergency is in a timely manner. We urge all residents and business owners of Pike County to have their "911" number posted near the street in front of their home or business to ensure a timely response in the event of an emergency. The Pike County Emergency Management assigns street addresses. If you do not know your 911 address, call the Emergency Management office during weekdays at (570) 296-1911. Supplies for these signs can be obtained at many hardware stores. In addition, as a service to the community, Delaware Township Volunteer Ambulance Corps sells address signs at a minimal cost. If you require a sign, please give us a call.

### Help Wanted

We are a combination service using both career and volunteer staff. We utilize volunteers in the following vital activities in our organization: responding to 911 calls, fundraising, and administrative functions, including Board Members. Volunteers participate in our incentive program, which offers free uniforms, free training, college tuition assistance, use of gym equipment, and more. To learn about volunteer opportunities, call us at (570) 828-2345 ext. 806.

We also seek career personnel, including EMSVOs, EMTs, paramedics, and PHRNs, to help us respond to 911 calls using our evidence-based medicine protocols and state-of-the-art equipment. For employment opportunities or for questions on how to start a career in EMS, contact (866) 491-3837 ext. 806.

### Child Safety Seat Checks

We now offer free child seat safety inspections by qualified Child Passenger Safety Technicians at our ambulance station. Inspections help ensure car seats are appropriate for the child's age and size and installed correctly. These checks take approximately twenty minutes and are by appointment only. Call us to schedule!