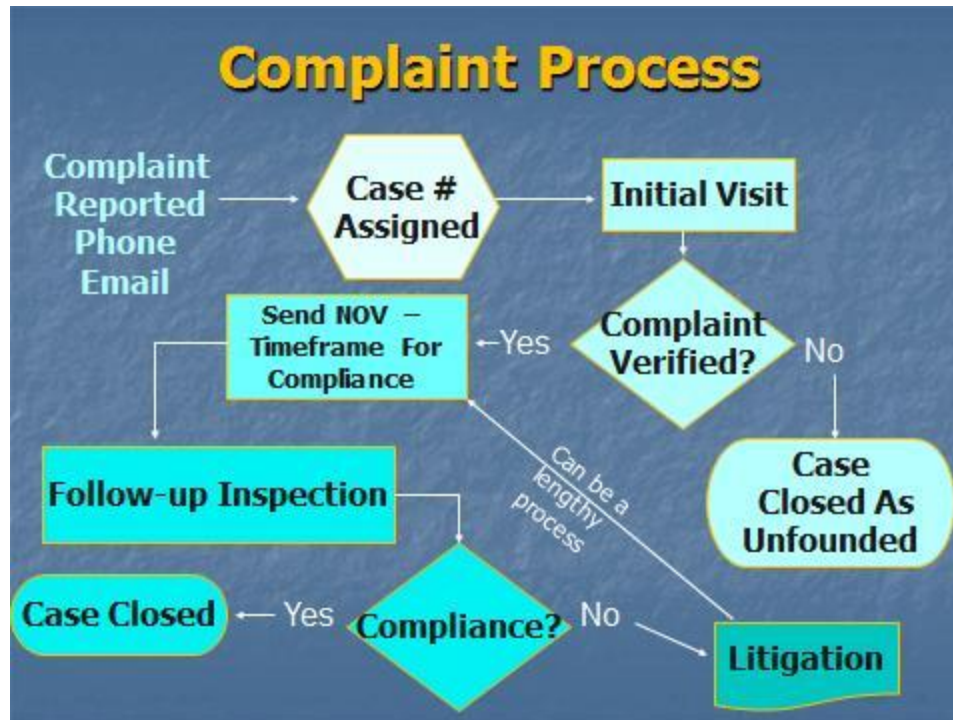


SI TIENES UN PROCESO PENDIENTE DE
VIOLACION DEL CODIGO DE CONSTRUCCION
EN EL CONDADO.

PODRIA AYUDARTE A SOLUCIONAR EL
PROBLEMA SIN LITIGAR EN LA CORTE

PUEDES LLAMAR GRATIS SIN
COMPROMISO
703-941-4841

What is the process for investigating a complaint?



Are complaints confidential?

- Yes. Code Compliance staff do not reveal the identity of the complainant, and this information is even exempted from Freedom of Information Act Inquiries. Anonymous calls are accepted but not preferred. Investigators may need to contact the complainant when additional information is needed. Without that, the case may have to be closed.

How do you appeal a Notice Of Violation?

- This depends on the nature of the code violation. Fire Code, Property Maintenance, and Building Code violations are all appealed to the Local Board of Building Code Appeals. Please complete [the online appeal form](#) or call 703-324-1780, TTY 711, for more information. Zoning Violations are appealed either to the Board of Zoning Appeals or the Zoning Administration Division. Information and forms can also be obtained on the [Board of Zoning Appeals Web page](#).

Are there fines charged to violators?

- Civil penalties entered by the General District Court shall be paid to the Office of the County Attorney. Investigators may not accept any payments, including those associated with fines and fees.

What happens when someone is found to be in violation of a code?

- A Code Compliance investigator will notify the responsible part(ies) in writing by issuing a Corrective Work Order or a Notice of Violation. These documents will itemize code violation(s), require correction within a reasonable timeframe, and direct how to bring code violation(s) into compliance. Once the specified timeframe for compliance has expired, the investigator will conduct a follow-up inspection. If violation(s) are still found to be present, further action will be taken. This may result in the initiation of criminal or civil litigation.

What types of violations take priority?

- New cases do not all carry the same level of priority for investigation, as some cases will need the investigator's attention more urgently than other cases. The general practice for prioritizing cases is as follows: first, matters concerning a threat or potential threat to life-safety and welfare; secondly, high profile or matters of significance; and then other cases. Life safety and welfare cases should always receive the utmost attention, so that injury and death can be avoided. This may include, but is not limited to, such cases as: a vacant house on the verge of collapse, exposed sewage backup in an occupied building, or children, the sick or disabled, or the elderly living without utilities.

- IF THIS SITUATION SOUND FAMILIAR TO YOU
PROBABLE I CAN HELPH YOU
- CALL FREE OR LEAVE AMESSAGE
- (703)-941-4841