

**From:** Jamie Simon-Harris <jamie@tawonga.org>  
**Sent:** Monday, July 8, 2013 2:27 PM  
**To:** Nina Kaufman <ninakaufman@gmail.com>; Steve Catechi <steve@catechi.com>; Ryley <ryley@tawonga.org>  
**Subject:** Talking Points  
**Attach:** Talking Points and Notes.docx

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Hi All,

Please see attached for my draft talking points. Please send me edits ASAP. I already have two interviews scheduled today.

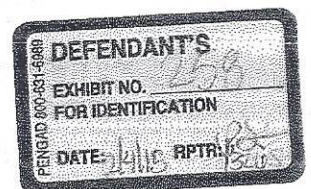
I did this pretty quickly so I think there will be a lot of little mistakes.

Thanks,

Jamie

Jamie Simon-Harris  
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TAW000055

## Talking Points and Notes: July 8<sup>th</sup>, 2013

### Incident Timeline:

8:25 AM: Tree Falls at the Stage

8:26 AM: Tawonga first responders are on the scene

8:28 AM: 911 is called

8:30 AM: Incident response is initiated

8:30- 9:30: Tawonga responders try to manage the scene while dealing with down power lines, and lots of tree debris, it takes a few minutes to find all of the injured in the debris

8:35 AM: 4 injured are identified and 1 with no pulse is unidentified

Emergency response and staff continue responding to injured, while plans are made for the campers.

12:45 PM: Annais's body is identified

12:55 PM: Annais's mother is told by the sheriff of her death

1:15 PM: Steve Catetchi and Ann Gonksi arrived at Annais's mother's house to give support

1:30PM: Associate Director, Becca Meyer, calls Annais's mother

1:30 PM: Communication goes out to Tawonga families

Thursday:

All Session II Tawonga families are called

Friday:

Jamie and Ken both speak with Annais's father

### Arborist Assessment:

- PG&E arborist checked the trees in main camp in December 2012 and deemed the tree that fell healthy
- PG&E is responsible for the trimming of the tree because it is above the power line
- After the incident two separate arborists signed off on the health of the tree and the freak nature of this accident

### Incident Command Experts:

- Jamie and Ken train other camps and agencies across the country in Incident Command Response
- Ken wrote an incident playbook that is used at other agencies in responding to incidents

TAW000056

Talking Points:

- We are so saddened by the loss of Annais. She was a bright light and a beautiful spirit. Our sympathy and thoughts are with her family, we are grieving today along with the family. We are concerned for all who are affected by her death.

Questions:

1. Why didn't you tell the kids?
  - a. We had over 300 campers in camp 1/3 who were younger than 9 years old. We believe each parent should have the opportunity to share with their children how they want to share. This is very personal decision about how talk about death with your children. We respect each family's right to have a very personal conversation with their child.
  - b. We didn't have enough grief counselors on sight and couldn't bring them up fast enough in our very remote location, with only 1.5 days left in the session. We didn't have the resources to support this many children with this type of information.
2. Why didn't you call the parents of Annais right away?
  - a. We had to wait for the identification of the victim per law enforcements mandate.
  - b. The scene had so much debris and electric wires it took four hours to clear the debris and identify her body. Our hands were tied. We wanted to make sure the situation was safe for recovery and rescue.
  - c. As soon as we could call the parents we did and we sent our ED to the mom's house with a grief counselors within one hour of her body being identified.
  - d. On Thursday Jamie was in touch with the family "spokesperson" Justine. Through Justine Jamie sent condolences on behalf of Tawonga to the family.
  - e. Ken and Jamie called Mark, Adam and Penny on Friday morning.
  - f. Jamie has been in touch with the family multiple times since then.
3. Other points:
  - a. I remember Annais as a warm, bright, smiling and compassionate person. She was amazing with children; patient, kind, and thoughtful with everyone she met.
  - b. We are so saddened by the loss of Annais, she and her family have constantly been in my thoughts.
  - c. That is a good question, I will have to get back to you.
  - d. This was a rare incident. First death on our property.
  - e. Our intent was to not do anything to dishonor the family, we are so sorry if we added in any way to their grief.
  - f. I appreciate you have a job to do, I am a colleague and friend of Annais and want to attend the service to honor her.