

THORSBY WATER WORKS

PO BOX 608

THORSBY, AL 35171

(205)646-3575

FAX #: (205)646-2414

Thorsby Water Works reserves the right to require proof of ownership such as a copy of the deed or land taxes, for the property where service is physically located.

NEW SERVICE:

Blue Flag should be placed about 3 feet off the right-of-way onto your property in desired location for meter box. Failure to do so will delay your installation.

ALL CUSTOMERS:

Service calls are subject to a \$50.00 charge added to your bill.

NO BILL - A \$5.00 charge will be added to your bill.

RETURNED CHECKS:

Service will be discontinued immediately, unless you will pay the amount of the return check, \$40.00 check charge and a \$50.00 non-payment fee before water is restored. If the return check is not picked up in a timely manner Thorsby Water Works reserves the right to send the check to the District Attorney's worthless check unit.

Location of meter box shall be unobstructed and accessible at all times to Thorsby Water Works - THIS INCLUDES FENCES. If meter box must be relocated in order to be accessible, it will be done by Thorsby Water Works at the customer expense- a minimum of \$250.00.

PAYMENT MUST BE MADE MONTHLY: Payments are due on the 20th of every month even if the bill is due on a nonbusiness day. Payments must be made by 4:00 p.m. on the 20th to avoid water being cut off on the 21st. Cutoffs will be done on the 21st of each month and there will be a \$50.00 re-connect fee.

Servicemen CAN NOT accept payments of any type.

A TAMPERING FEE will be added to any account where the meter has been altered in any way. This includes any attempt to cut off the lock or water service being activated when previously cut-off by service men.

1st Tampering Offense will \$100.00, 2nd Tampering Offense will be \$500.00 and 3rd Tampering Offense will be DISCONTINUANCE of service.

Alabama State Law & Thorsby Water Works regulation prohibits more than one household connection on one residential tap. There must be a complete physical disconnection between private wells or other unapproved sources and the service from a public water supply.