

Introduction

Premier Auto Glass values the privacy of our customers and visitors. This Privacy Notice explains how we collect, use, share, and protect your personal information when you visit our website (if applicable) or interact with our services.

Information We Collect

- **Personal Information:**

We may collect personal information from you, such as your name, address, phone number, email address, and vehicle information (make, model, VIN) when you:

- Request a quote or schedule an appointment.
- Make a purchase or payment.
- Interact with our customer service representatives.
- Sign up for email or text updates.
- Apply for employment.

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- **Non-Personal Information:**

We may also collect non-personal information, such as browser type, IP address, and website usage data (if applicable).

How We Use Your Information

- **To Provide Services:**
We use your personal information to process your requests, schedule appointments, perform repairs, and provide customer service.
- **To Communicate with You:**
We may use your contact information to send you updates about your repair, promotions, or other relevant information.
- **To Improve Our Services:**
We may use non-personal information to analyze website traffic, improve our website, and enhance our services.
- **For Business Purposes:**
We may use your information for internal business purposes, such as accounting, auditing, and legal compliance.

How We Share Your Information

- **Third-Party Service Providers:**
We may share your personal information with third-party service providers who help us with tasks such as payment processing, email marketing, or website hosting.

- **Legal Requirements:**
We may disclose your personal information if required by law or legal process.
- **Business Transfers:**
We may share your information in connection with a merger, acquisition, or sale of all or part of our business.
- **Affiliates:**
We may share your information with our affiliates, in which case we will require those affiliates to honor this Privacy Policy.

Your Rights

- **Access:** You have the right to request access to the personal information we hold about you.

- Correction: You have the right to request that we correct any inaccuracies in your personal information.
- Deletion: You have the right to request that we delete your personal information.
- Data Portability: You have the right to request a copy of your personal information in a portable format.
- Opt-Out: You can opt-out of receiving marketing communications from us.

Security

We take reasonable measures to protect your personal information from unauthorized access, use, or disclosure.

Contact Us

If you have any questions or concerns about this Privacy Notice, please contact us at:

Premier Auto Glass

3380 Industrial Drive Yuba City Ca 95993

110 Flocchini Cir Lincoln Ca 95648

530-742-7576

916-209-3405

premierautoglass2019@gmail.com

California Privacy Rights

Premier Auto Glass is committed to complying with the California Consumer Privacy Act (CCPA). If you are a California resident, you have the following rights:

- **Right to Know:** You have the right to know what personal information we collect about you, the categories of sources from which we collect it, and the purposes for which we use it.
- **Right to Delete:** You have the right to request that we delete your personal information.
- **Right to Opt-Out:** You have the right to opt-out of the sale of your personal information.
- **Right to Non-Discrimination:** You have the right to not be discriminated against for exercising your privacy rights.

To exercise your rights, please contact us using the contact information above.

Changes to this Privacy Notice

We may update this Privacy Notice from time to time.