# River Oaks Subdivision 2023 Water Quality Report

Georgia Water System ID #: GA1910071

Water System Contact(s) Phone Number
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Summary of Water Quality Information

The **River Oaks Subdivision** drinking water system is owned by the River Oaks Condominium Association and operated by Tindall Enterprises, Inc. The facility office is located in the River Oaks community off Jacks Bluff Road in Townsend, Georgia. If there are any comments or inquiries to be made, please feel free to contact the numbers listed above.

Included in this report is information about where your water comes from, what it contains, and how it compares to standards set by regulatory agencies. **River Oaks Subdivision** is committed to providing your community with clean, safe, and reliable drinking water. For more information about your water or this report please call **Tindall Enterprises**, **Inc.** at the number above. **This report is available upon request in the administrative office**.

Your water comes from one (1) community *groundwater* well, identified as Well 101. This well provides ample volumes of water for your community from the *Coastal Plain Aquifer*. Well 101 is located in River Oaks Subdivision off Jacks Bluff Road in Townsend, Georgia. Necessary treatment, such as the addition of disinfectant chlorine, is performed at the well site. This property is protected from activities which could potentially cause contamination to this water source.

A Source Water Assessment Plan has been completed by the Georgia Department of Natural Resources Environmental Protection Division (GA EPD). This report identifies any types of pollution to which your water supply could be vulnerable and includes information regarding potential sources of contamination in your watershed. This system is considered to be in the high susceptibility range for pollution. Cited potential pollution sources for well 101 within the control zone (fifteen (15) foot radius) include electrical transformers. Cited potential pollution sources for the well within the management zone (300 foot radius) include electrical transformers, domestic septic tanks, access and secondary roads, and storm water run-off containing volatile organic compounds from parking areas or pesticides and herbicides from lawns. This report is available upon request at the facility office.

The **River Oaks Subdivision** water system is tested for more than eighty (80) drinking water parameters on a periodic basis determined by the GA EPD Drinking Water Program and/or the United States Environmental Protection Agency. Sample/testing schedules are based on initial contaminant level assessments and may be changed if necessary. Waivers may also be issued for the analysis of certain compounds if analytical data shows that the distributed drinking water in this area is not vulnerable to contamination from these chemicals.

Generally, samples are collected from the **River Oaks Subdivision** every six (6) years for radionuclide testing and every three (3) years for analyses of inorganic compounds, volatile organic compounds, synthetic organic compounds, total trihalomethanes, haloacetic acids, and lead and copper. Your drinking water is also tested annually for nitrate-nitrites and monthly for bacteriological content.

During 2023, the **River Oaks Subdivision** water system was tested for bacteriological content, radionuclide, lead & copper, and nitrate-nitrites. **We are pleased to inform you that River Oaks Subdivision did not have any violations of water quality parameters during 2023. All detected contaminants are delineated in the accompanying charts. Any contaminants not listed in the accompanying charts had results less than the detection limits.** 

The River Oaks Subdivision water system received a **Notice of Violation** (NOV) for **Failure to Monitor** (FTM) the Total Trihalomethanes (TTHM) & Haloacetic Acids (HAA5) in 2023. Even though the samples were collected and analyzed by the EPD laboratories (results on CHART), the samples were collected and received outside the prescribed sampling dates. A Public Notification has been posted.

During the 2023 lead and copper monitoring event, samples were taken from five (5) representative locations from throughout your community. No sampled site exceeded the lead and copper *Action Levels*, however; analyses did show detectable quantities of lead and/or copper in one or more samples. This indicates the presence of some service lines that may contain these contaminants. Lead and copper are metals found naturally throughout the environment in soil and water. Lead and copper can also be found in household plumbing fixtures such as service lines, pipes, solders and fluxes as well as brass fixtures. Even consumer products such as lead based paint, pottery and pewter may contain one or both contaminants. Corrosion or deterioration of lead/copper-based materials, as well erosion of natural deposits can release these metals into the drinking water.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children.

Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The **River Oaks Subdivision** is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components.

When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <a href="http://www.epa.gov/safewater/lead">http://www.epa.gov/safewater/lead</a>

# Additionally, the following measures may also be taken to minimize exposure to lead and/or copper:

- Flush your tap for 30 seconds to 2 minutes before using water for drinking or cooking
- Use cold water for drinking or cooking.
- Do not cook with or consume water from the hot water faucet.
- Do not use hot water for making baby formula.
- Use only "lead-free" solder, fluxes and materials in new household plumbing and repairs.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline at 800-426-4791.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. **EPA/CDC guidelines on appropriate** means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline at 800-426-4791.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

# Contaminants that <u>may</u> be present in source water include the following:

- *Microbial contaminants*, such as viruses and bacteria which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- *Inorganic contaminants* such as salts and metals, which can be naturally occurring or result from urban storm runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- *Pesticides and herbicides*, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses.
- *Organic chemical contaminants*, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, agricultural application, and septic systems.
- *Radioactive contaminants*, which can be naturally occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

**River Oaks Subdivision** strives to maintain the highest standards of performance and quality possible. In order to maintain a safe and dependable water supply, improvements that benefit the community must be made. Please help keep these costs as low as possible by utilizing good water conservation practices.

### DEFINITION OF TERMS AND ABBREVIATIONS USED IN THIS REPORT

Maximum Contaminant Level (MCL): "The highest level of a contaminant that is allowed in drinking water. MCL's are set as close to the MCLG as feasible using the best available treatment technology."

Maximum Contaminant Level Goal (MCLG): "The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLG's allow for a margin of safety."

Secondary Maximum Contaminant Level (SMCL): reasonable goals for drinking water quality. Exceeding SMCL's may adversely affect odor or appearance, but there is no known risk to human health.

Treatment Technique (TT): "A required process intended to reduce the level of a contaminant in drinking water."

TTHMs (Total Trihalomethanes): One or more of the organic compounds Chloroform, Bromodichloromethane, Chlorodibromomethane, and/or Bromoform.

HAA5s (Haloacetic Acids): One or more of the organic compounds Monochloroacetic Acid, Dichloroacetic Acid, Trichloroacetic Acid, Monobromoacetic Acid, and Dibromoacetic Acid.

# RIVER OAKS SUBDIVISION 2023 WATER QUALITY DATA

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The table below lists all the drinking water contaminants that have been detected in your drinking water. The presence of these contaminants in the water does not necessarily indicate that the water poses a health risk. The data presented in this table is from testing done during the year noted. The Federal Environmental Protection Agency (EPA) and the Georgia Department of Natural Resources Environmental Protection Division (EPD) require monitoring for certain contaminants less than once per year because the concentrations of these contaminants are not expected to vary significantly from year to year. Parameters, values, and/or sources may vary.

				DETECTED INORGA	NIC CONTAMINANTS	STABLE		
		MCL		River Oaks	Range of	Sample	Violation	
Parameter	Units	[SMCL]	MCLG	Water System Results	Detections	Date	No/Yes	Typical Source of Contaminant
Barium	ppm	2	2	0.06	0.06 to 0.06	2021	No	Erosion of natural deposits
Chlorine	ppm	4	4	0.75	0.75 to 0.75	2023	No	Water additive used for control of microbes
								Erosion of natural deposits; Water additive which
luoride	ppm	4 [2]	4	0.58	0.58 to 0.58	2021	No	promotes strong teeth
ron	ppb	[300]	**	220	220 to 220	2021	No	Erosion of natural deposits
				DETECTED ORGA	NIC CONTAMINANTS	TABLE		
				River Oaks	Range of	Sample	Violation	
Parameter	Units	MCL	MCLG	Water System Results	Detections	Date	No/Yes	Typical Source of Contaminant
Haloacetic Acids	ug/l	60	**	ND	NA	2023	No	By product of drinking water disinfection
THMs	ug/l	100	**	ND	NA	2023	No	By product of drinking water disinfection
				OTHER DETECTED UNRE	GULATED CONTAMI	NANTS TA	BLE	
		MCL		River Oaks	Range of	Sample	Violation	
Parameter	Units	[SMCL]	MCLG	Water System Results	Detections	Date	No/Yes	Typical Source of Contaminant
Sodium	ppm	**	**	27	27 to 27	2021	No	Erosion of natural deposits
				LEAD AND COPP	ER MONITORING RES	SULTS		
		Action		River Oaks	# of sample sites	Sample	Violation	
Parameter	Units	Level	MCLG	90th Percentile	above Action Level	Date	No/Yes	Typical Source of Contaminant
.ead	ppb	15	0	0.00	0 of 5	2023	No	Corrosion of household plumbing
Copper	ppm	1.3	1.3	0.01	0 of 5	2023	No	Corrosion of household plumbing
				MICROBIOLOGIC	AL MONITORING RES	SULTS		
				River Oaks	PositiveSample	Sample	Violation	
Parameter	Units	MCL	MCLG	No. of Positive Samples	Date (Month/Year)	Year	No/Yes	Typical Source of Contaminant
otal Coliform	Present/	1*	0	1	AUGUST	2023	No	Naturally present in the environment
. coli	Absent	0	0	1	AUGUST	2023	No	Human and animal fecal waste
				RADION	IUCLIDES TABLE			
				River Oaks	Range of	Sample	Violation	
Parameter	Units	MCL	MCLG	Water System Results	Detections	Date	No/Yes	Typical Source of Contaminant

<sup>\*</sup>Total Coliform Rule MCL= 1 positive sample for systems that collect <40 samples a month

pCi/L

pCi/L

15

5

0

0

Combined Radium 226/228

Alpha emitters

\*\* No established MCL, SMCL or MCLG

Erosion of natural deposits

Erosion of natural deposits

2023

2023

No

No

0 to 3.0

0 to 1.0

3.0

1.0

<sup>•</sup>NA: Not applicable to this contaminant

<sup>•</sup>ppb (ug/L): parts per billion or micrograms per liter

<sup>•</sup>ppm (mg/L): parts per million or milligrams per liter

<sup>•</sup>pCi/I: picocuries per liter, a measurement of radiation

<sup>•</sup>ND (Not Detected): By regulation, this substance or group of substances was tested for in our finished tap water; however, none was detected at the testing limit.

<sup>•</sup>Action Level (AL): "The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow."

# IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

# RIVER OAKS SUBDIVISION DRINKING WATER SYSTEM WSID: GA1910071 FAILURE TO ADEQUATELY MONITOR for DISINFECTION BY-PRODUCTS (TTHM & HAA5) January 1, 2021 through December 31, 2023

Our water system violated a drinking water requirement. Even though this was not an emergency, as our customers, you have a right to know what happened and what we are doing to correct these situations.

This facility is required to monitor for disinfection by-products content every 3 years. Due to an oversight, the facility failed to collect samples for analysis during the compliance period of 1/01/21 to 12/31/23. This resulted in a Failure to Monitor Violation. Public Notification was posted for this violation.

\*We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. We did not properly complete the required monitoring or testing for DISINFECTION BY-PRODUCTS (TTHM & HAA5s) during the 1/01/21 – 12/31/23 compliance period and therefore cannot be sure of the quality of your drinking water during that time\*

## What should I do?

There is nothing you need to do at this time.

# What is being done?

River Oaks Subdivision has contracted the services of Tindall Enterprises, Inc. in Blackshear, Ga. Tindall is an environmental services company that specializes in the collection and analysis of water and wastewater samples. The operational management firm will strive to ensure that all required monitoring is completed competently and in a timely manner.

For more information, please contact Chris Wall at 829 SW Central Ave, Blackshear Ga 31516 or 912-449-0999 between 9:00 AM and 5:00 PM on weekdays.

\*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail\*

This notice is being sent to you by Tindall Enterprises, Inc., on behalf of the River Oaks Subdivision.

State Water System ID# (WSID#) GA1910071.

Date distributed: This Notice was posted and hand delivered during a homeowner's meeting 1/13/24.