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ANALYSIS

**ECONOMIC UPDATE** 

Market Analysis

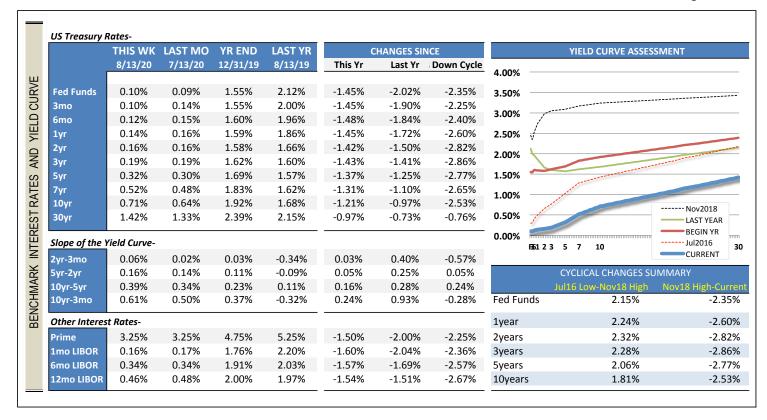
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#### 14 August 2020



### **CONSUMER PRICES RISE 1.0% YEAR-OVER-**YEAR IN JULY: CORE PRICE UP 1.6%

Consumer prices, excluding food and energy, rose the most in one month in nearly 30 years in July, but the unexpected increase is seen more as a recovery from the Covid-19 recessionary hit rather than the start of an inflationary spiral.

Core inflation, less food and energy, was up 0.6%, and is now running at a 1.6% rate year over year on an unadjusted basis, according to the Bureau of Labor Statistics. That's the biggest jump since January 1991, but it is still considered to be a low rate and it is below the Fed's 2% target.

A 5.6% increase in gasoline prices accounted for about a quarter of the jump in headline inflation, while food prices actually declined by 0.4%, the first drop since April 2019. Gasoline is down 20% year over year, while food prices are up 4.1% on the year.

The cost of food at home fell 1.1%, after rising 0.7% in June. Food away from home also rose 0.5% in both June and July, as restaurants reopened and consumers could have more meals outside of their homes.

Key Economic Indicators for Banks, Thrifts & Credit Unions-											
		LATEST	CURRENT	PREV							
GDP	QoQ	Q2-1st	-32.9%	-5.0%							
GDP - YTD	Annl	Q2-1st	-19.0%	-5.0%							
Consumer Spending	QoQ	Q2-1st	-34.6%	-6.9%							
Consumer Spending	Annl	Q2-1st	-20.8%	-6.9%							
Unemployment	Мо	July	10.2%	11.1%							
Consumer Inflation Core Inflation	YoY YoY	July July	1.0% 1.6%	0.6% 1.2%							
Consumer Credit	Annual	June	2.6%	-4.2%							
Retail Sales	YoY	July	-2.1%	-3.4%							
Vehicle Sales	Annl (Mil)	July	14.9	13.4							
Home Sales	Annl (Mil)	June	5.396	4.533							
Home Prices	YoY	June	4.0%	4.0%							

	THIS WK	YR END	PCT CHANGES			
	8/13/20	12/31/19	YTD	12Mos		
DJIA	27,897	28,538	-2.2%	7.7%		
S&P 500	3,373	3,231	4.4%	16.7%		
NASDAQ	11,043	8,973	23.1%	39.3%		
Crude Oil	42.24	61.06	-30.8%	-23.4%		
Avg Gasoline	2.17	2.57	-15.8%	-17.8%		
Gold	1,970.4	1,523.1	29.4%	28.4%		



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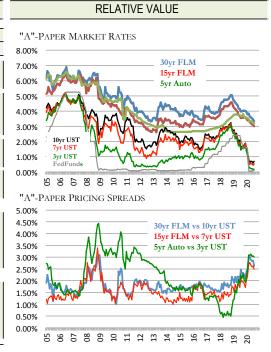
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#### AVERAGE CREDIT UNION RATES AND RATE SENSITIVITY

	THIS WK	YTD (	Change	Chg in Cu	rrent Cycle*	Rate Se	nsitivity	
	8/13/20	Rate	Benchmark	Rate	Benchmark	YTD	Cycle	
Classic CC	10.85%	-0.60%	-1.50%	-0.84%	-2.25%	40%	37%	
Platinum CC	9.08%	-0.84%	-1.50%	-1.19%	-2.25%	56%	53%	
48mo Veh	3.09%	-0.38%	-1.42%	-0.57%	-2.82%	27%	20%	
60mo Veh	3.20%	-0.39%	-1.43%	-0.57%	-2.86%	27%	20%	
72mo Veh	3.52%	-0.39%	-1.40%	-0.60%	-2.82%	28%	21%	
HE LOC	4.30%	-0.70%	-1.50%	-1.26%	-2.25%	47%	56%	
10yr HE	4.79%	-0.49%	-1.37%	-0.73%	-2.84%	36%	26%	
15yr FRM	3.00%	-0.57%	-1.29%	-1.58%	-2.69%	44%	59%	
30yr FRM	3.34%	-0.67%	-1.21%	-1.72%	-2.53%	55%	68%	
Sh Drafts	0.12%	-0.02%	-1.45%	-0.02%	-2.35%	1%	1%	
Reg Svgs	0.14%	-0.05%	-1.45%	-0.05%	-2.35%	3%	2%	
MMkt-10k	0.23%	-0.22%	-1.45%	-0.25%	-2.35%	15%	11%	
MMkt-50k	0.33%	-0.29%	-1.45%	-0.32%	-2.35%	20%	14%	
6mo CD	0.39%	-0.60%	-1.48%	-0.64%	-2.40%	41%	27%	
1yr CD	0.56%	-0.84%	-1.45%	-0.95%	-2.60%	58%	37%	
2yr CD	0.72%	-0.92%	-1.42%	-1.13%	-2.82%	65%	40%	
3yr CD	0.84%	-0.95%	-1.43%	-1.22%	-2.86%	66%	43%	



#### STRATEGICALLY FOR CREDIT UNIONS

The jump in inflation is a one-month move and not a concern to the market unless it becomes persistent. A healthy climb in prices suggest economic activity is picking up.

The fact we saw an increase in inflation, making up for weakness from earlier this year, is evidence of further healing of the economy. Eventually this will give way to a slow recovery with a likely return to low inflation. Volatility in the month-to-month numbers will then return as things get back on track. It's serving as a reminder price pressures are stabilizing.

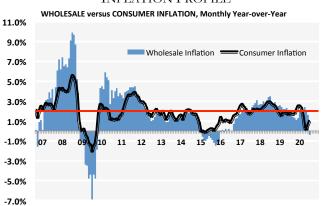
But as the stock market has been boosted by the idea that the Fed will not need to raise rates for a long time to cover, inflation would change that outlook. It could turn out to be the Fed's worst nightmare no matter how many times they say they want higher inflation. Treasury yields are at the highs of the day and while stocks don't' seem to care, the inflated areas of the market should.

Expect consumer and mortgage market rates to stabilize, even climb a little higher over the next few months. Pricing spreads have returned to levels last experienced in 2010 - reflecting relative values and total return profiles show that whole loan transactions far outpace cash and investment activities.

ECONOMIC RELEASES		
RELEASES THIS WEEK:	Current	Previous
Wholesale Inflation (July, YoY)	-0.4%	-0.8%
Consumer Inflation (July, YoY)	1.0%	0.6%
Retail Sales (July, MoM)	1.2%	7.5%
RELEASES FOR UPCOMING WEEK:	Projected	Previous
FOMC Minutes		
Existing Home Sales (July, Annl)	5.2M	4.72M
Leading Indicators (July, MoM)	1.4%	2.0%

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#### INFLATION PROFILE



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<sup>\*</sup>Since Nov 2018



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### **ECONOMIC CALENDAR**

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
July 13	14 Cons Inflation 0.6%	15 Ind Production -10.8%	Jobless Claims 1.30M Continued Claims 17.3M Retail Sales 7.5%	17	18
20	21	Existing Home Sales 4.72M	Jobless Claims 1.41M Continued Claims 16.2M Leading Indicators 2.0%	New Home Sales 776k	25
27 Durable Goods 7.3%	Home Prices 4.0% Cons Confidence 92.6	FOMC Announcement	Jobless Claims 1.43M Continued Claims 17.0M GDP (Q2-1st) -32.9%	Personal Income -1.1% Personal Spending 5.6%	Aug 1
Constr Spending -0.7%	4 Factory Orders 6.2%	5	Jobless Claims 1.18M Continued Claims 16.1M	7 Unemployment 10.2% Consumer Credit	8
10	11 Wh Inflation -0.4%	Cons Inflation 1.0%	Jobless Claims 963k Continued Claims 15.5M	Retail Sales 1.2% Ind Production -8.2%	15
17	18	FOMC Minutes	Jobless Claims Continued Claims	21 Existing Home Sales	22
24	Home Prices Consumer Confidence New Home Sales	26 Durable Goods	Jobless Claims Continued Claims GDP (Q2, 2nd)	Personal Income Personal Spending	29
31 Construction Spending	Sep 1	POMC Beige Book	Jobless Claims Continued Claims	4 Employment	5
7	8 Consumer Credit	9	Jobless Claims Continued Claims Wholesale Inflation	11 Consumer Inflation	12





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			ECO	NOMIC FO	RECAST						
											July 202
		2019			20	20			20	021	
	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
	,	•	•	,		•	•		•		
ECONOMIC OUTLOOK											
ECONOIVIIC GOTEGOR											
Gross Domestic Product	2.0%	2.1%	2.1%	-5.0%	-33.5%	8.3%	7.1%	7.4%	6.1%	5.2%	3.5%
Consumer Spending	4.6%	3.2%	1.8%	-6.8%	-32.8%	23.7%	4.3%	3.4%	2.8%	3.5%	3.4%
Government Spending	5.0%	2.1%	2.4%	1.3%	2.7%	3.9%	3.6%	3.0%	3.0%	3.0%	3.0%
Consumer Inflation	1 00/	1 00/	2.00/	2.10/	0.40/	0.00/	0.00/	1 20/	2.00/	2 50/	2.5%
Unemployment Rate	1.8% 3.6%	1.8% 3.6%	2.0% 3.5%	2.1% 3.6%	0.4% 12.9%	0.9% 9.6%	0.9% 8.2%	1.2% 7.2%	2.8% 6.8%	2.5% 6.2%	6.0%
Home Prices	1.8%	1.8%	2.0%	2.1%	0.4%	0.9%	0.9%	1.2%	2.8%	2.5%	2.5%
Home Frices	1.070	1.070	2.070	2.1/0	0.470	0.5%	0.5%	1.2/0	2.070	2.5/0	2.3/0
								I			
HOME & VEHICLE LOAN MA	ARKETS							1			
Total Home Sales (Mil)	5.948	6.109	6.131	6.185	5.154	5.901	6.060	6.129	6.212	6.296	6.375
Existing Homes (Mil)	5.287	5.410	5.420	5.483	3.134 4.474	5.205	5.345	5.404	5.479	5.558	5.633
New Homes (Mils)	0.661	0.699	0.711	0.702	0.680	0.696	0.715	0.725	0.733	0.738	0.742
	0.001	0.055	01722	0.702	0.000	0.050	017 20	0.725	0.700	0.755	0.7.12
Single Family Origs (B\$)	501	651	696	563	928	740	585	502	579	554	480
Purchase	355	375	314	257	348	380	315	302	379	392	332
Refinancing	146	276	382	306	580	360	270	200	200	162	148
Refi Share (%)	29%	42%	55%	54%	63%	49%	46%	40%	35%	29%	31%
Vehicle Loans Sales (Mil)	17.6	18.6	18.2	15.4	11.5	13.0	13.8	12.5	13.1	14.0	14.2
vernicle Loans Sales (IVIII)	17.0	16.0	10.2	15.4	11.5	13.0	15.0	12.5	15.1	14.0	14.2
								ı			
MARKET RATE OUTLOOK											
						0.10/	0.40/	0.1%	0.1%	0.1%	0.1%
	2.4%	1.9%	1.6%	0.1%	0.1%	0.1%	0.1%				
Fed Funds	2.4% 2.3%	1.9% 2.7%	1.6% 2.8%	0.1% 1.1%	0.1% 0.1%	0.1%	0.1%	0.3%	0.3%	0.6%	0.6%
Fed Funds 2-year US Treasury										0.6% 0.5%	
Fed Funds 2-year US Treasury 3-year US Treasury	2.3%	2.7%	2.8%	1.1%	0.1%	0.1%	0.3%	0.3%	0.3%		0.6%
Fed Funds 2-year US Treasury 3-year US Treasury 7-years US Treasury	2.3% 1.7%	2.7% 1.7%	2.8% 1.6%	1.1% 1.1%	0.1% 0.2%	0.1% 0.2%	0.3% 0.3%	0.3% 0.4%	0.3% 0.4%	0.5%	0.6% 1.1%
Fed Funds 2-year US Treasury 3-year US Treasury 7-years US Treasury 10-year US Treasury	2.3% 1.7% 1.9% 2.3%	2.7% 1.7% 1.8% 1.8%	2.8% 1.6% 1.6% 1.8%	1.1% 1.1% 1.2% 1.4%	0.1% 0.2% 0.6% 0.7%	0.1% 0.2% 0.6% 0.8%	0.3% 0.3% 0.7% 0.9%	0.3% 0.4% 0.8% 1.1%	0.3% 0.4% 0.8% 1.1%	0.5% 0.9% 1.2%	0.6% 1.1% 1.3%
Fed Funds 2-year US Treasury 3-year US Treasury 7-years US Treasury 10-year US Treasury 5-year A-paper Vehicle	2.3% 1.7% 1.9% 2.3%	2.7% 1.7% 1.8% 1.8% 3.2%	2.8% 1.6% 1.6% 1.8%	1.1% 1.1% 1.2% 1.4%	0.1% 0.2% 0.6% 0.7% 3.3%	0.1% 0.2% 0.6% 0.8% 3.3%	0.3% 0.3% 0.7% 0.9%	0.3% 0.4% 0.8% 1.1%	0.3% 0.4% 0.8% 1.1%	0.5% 0.9% 1.2% 3.8%	0.6% 1.1% 1.3% 3.8%
Fed Funds 2-year US Treasury 3-year US Treasury 7-years US Treasury 10-year US Treasury 5-year A-paper Vehicle 15-year A-paper FLM 30-year A-paper FLM	2.3% 1.7% 1.9% 2.3%	2.7% 1.7% 1.8% 1.8%	2.8% 1.6% 1.6% 1.8%	1.1% 1.1% 1.2% 1.4%	0.1% 0.2% 0.6% 0.7%	0.1% 0.2% 0.6% 0.8%	0.3% 0.3% 0.7% 0.9%	0.3% 0.4% 0.8% 1.1%	0.3% 0.4% 0.8% 1.1%	0.5% 0.9% 1.2%	0.6% 0.6% 1.1% 1.3% 3.8% 3.0% 3.5%

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Q1-2020	<\$2 Million	\$2-10 Million	\$10-50 <million< th=""><th>\$50-100 Million</th><th>\$100-500 Million</th><th>\$500&gt; Million</th><th>TOTAL</th><th>&lt;\$10 Million</th><th>&lt;\$50 Million</th><th>&lt;\$100 Million</th><th>&lt;\$500 Million</th></million<>	\$50-100 Million	\$100-500 Million	\$500> Million	TOTAL	<\$10 Million	<\$50 Million	<\$100 Million	<\$500 Million
DEMOGRAPHICS											
Number of Credit Unions	390	901	1,614	672	1,023	595	5,195	1,291	2,905	3,577	4,600
Average Assets (\$Mil)	\$0.9	\$5.7	\$25.6	\$72.2	\$222.7	\$2,090.1	\$301.6	\$4.3	\$16.1	\$26.6	\$70.2
Pct of Credit Unions	8%	17%	31%	13%	20%	11%	100%	25%	56%	69%	89%
Pct of Industry Assets	0%	0%	3%	3%	14%	80%	100%	0%	3%	6%	20%
GROWTH RATES (YTD)											
Total Assets	-5.2%	-10.0%	-1.1%	-0.7%	0.8%	23.0%	18.3%	-9.7%	-2.1%	-1.4%	0.2%
Total Loans	-30.1%	-25.1%	-16.4%	-17.4%	-14.6%	7.3%	3.1%	-25.4%	-17.5%	-17.4%	-15.3%
Total Shares	-3.6%	-7.3%	0.4%	0.5%	2.2%	17.7%	14.4%	-7.1%	-0.5%	0.0%	1.5%
Net Worth	-11.2%	-14.7%	-8.3%	-8.2%	-9.1%	8.4%	4.6%	-14.5%	-9.2%	-8.7%	-9.0%
BALANCE SHEET ALLOCATION	N							I			
Net Worth-to-Total Assets	18.9%	16.1%	13.0%	12.1%	11.3%	10.8%	11.0%	16.3%	13.4%	12.7%	11.7%
Cash & Inv-to-Total Assets	53%	48%	45%	39%	30%	26%	27%	49%	45%	42%	33%
Loans-to-Total Assets	46%	50%	52%	56%	65%	70%	68%	50%	52%	54%	62%
Vehicle-to-Total Loans	60%	63%	49%	43%	39%	32%	34%	63%	50%	46%	41%
REL-to-Total Loans	1%	8%	30%	39%	45%	53%	51%	8%	28%	34%	42%
REL-to-Net Worth	3%	26%	122%	182%	260%	340%	315%	24%	108%	144%	223%
Indirect-to-Total Loans	0%	0%	5%	11%	19%	21%	20%	0%	4%	8%	16%
Loans-to-Total Shares	58%	60%	60%	65%	75%	84%	81%	60%	60%	62%	71%
Nonterm-to-Total Shares	92%	85%	80%	78%	74%	69%	71%	85%	81%	79%	76%
Short-term Funding Ratio	42.6%	33.3%	26.7%	22.9%	17.4%	13.9%	15.1%	27.4%	25.1%	19.7%	15.1%
Net Long-term Asset Ratio	3.5%	7.4%	18.1%	23.8%	29.9%	35.0%	33.5%	16.9%	20.4%	27.1%	33.4%
Leverage Ratio	1.6%	1.3%	1.1%	1.3%	2.4%	6.6%	5.7%	1.3%	1.1%	1.2%	2.0%
Solvency Ratio	123.5%	119.3%	114.9%	113.8%	112.9%	113.1%	113.2%	119.5%	115.4%	114.6%	113.4%
LOAN QUALITY											
Loan Delinquency Ratio	3.38%	1.62%	0.99%	0.76%	0.67%	0.61%	0.63%	1.06%	0.90%	0.73%	0.63%
Net Charge-off Ratio	0.61%	0.62%	0.42%	0.44%	0.45%	0.61%	0.58%	0.44%	0.44%	0.45%	0.58%
"Misery" Index	3.99%	2.24%	1.41%	1.20%	1.12%	1.22%	1.21%	1.50%	1.34%	1.18%	1.21%
RE Loan Delinquency	0.86%	1.52%	0.85%	0.61%	0.55%	0.46%	0.48%	1.51%	0.87%	0.71%	0.58%
Vehicle Loan Delinquency	2.73%	1.49%	0.92%	0.76%	0.63%	0.54%	0.58%	1.56%	1.01%	0.89%	0.70%
Direct Loans	2.73%	1.49%	0.89%	0.72%	0.57%	0.50%	0.56%	1.56%	1.00%	0.88%	0.69%
Indirect Loans	0.00%	1.40%	1.16%	0.87%	0.70%	0.56%	0.59%	1.40%	1.16%	0.94%	0.73%
Loss Allow as % of Loans	2.89%	1.41%	0.91%	0.83%	0.80%	0.92%	0.90%	1.49%	0.97%	0.90%	0.83%
Current Loss Exposure	1.56%	0.77%	0.50%	0.38%	0.36%	0.30%	0.32%	0.82%	0.53%	0.45%	0.39%
EARNINGS	4.4001	2.000	2.7001	2.6001	2.762/	2.020/	2.040/	2.0701	2.7201	2.740/	2.752
Gross Asset Yield	4.19%	3.96%	3.70%	3.69%	3.76%	3.83%	3.81%	3.97%	3.73%	3.71%	3.75%
Cost of Funds Gross Interest Margin	0.60% 3.60%	0.42% 3.53%	0.44% 3.26%	0.48% 3.20%	0.61% 3.15%	0.93% 2.90%	0.86% 2.96%	0.43% 3.54%	0.44% 3.29%	0.46% 3.25%	0.57% 3.18%
-						0.59%					
Provision Expense  Net Interest Margin	0.33% 3.27%	0.48% 3.05%	0.22% 3.04%	0.25% 2.95%	0.32% 2.82%	2.31%	0.53% 2.42%	0.47% 3.06%	0.25% 3.04%	0.25% 3.00%	0.30% 2.87%
· ·											
Non-Interest Income	0.66%	0.59%	0.93%	1.17%	1.33%	1.28%	1.27%	0.59%	0.89%	1.03%	1.24%
Non-Interest Expense  Net Operating Expense	4.16% 3.49%	3.73% 3.14%	3.61% 2.68%	3.68% 2.51%	3.70% 2.37%	3.02% 1.74%	3.16% 1.88%	3.76% 3.17%	3.63% 2.73%	3.65% 2.62%	3.69% 2.45%
Net Operating Expense  Net Operating Return	-0.22%	-0.09%	0.36%	0.44%	0.45%	0.57%	0.54%	-0.10%	0.31%	0.38%	0.43%
Non-recurring Inc(Exp)	0.00%	0.02%	0.01%	0.00%	-0.01%	0.00%	0.00%	0.02%	0.01%	0.00%	0.00%
Net Income	-0.22%	-0.08%	0.37%	0.44%	0.45%	0.57%	0.54%	-0.08%	0.32%	0.38%	0.43%
-	1							1			
Return on Net Worth	-1.1%	-0.1%	3.0%	3.5%	3.8%	5.0%	4.7%	-0.2%	2.6%	3.0%	3.5%

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Q1-2020	<\$2 Million	\$2-10 Million	\$10-50 <million< th=""><th>\$50-100 Million</th><th>\$100-500 Million</th><th>\$500&gt; Million</th><th>TOTAL</th><th>&lt;\$10 Million</th><th>&lt;\$50 Million</th><th>&lt;\$100 Million</th><th>&lt;\$500 Million</th></million<>	\$50-100 Million	\$100-500 Million	\$500> Million	TOTAL	<\$10 Million	<\$50 Million	<\$100 Million	<\$500 Million
	IVIIIIOII	IVIIIIOII	NVIIIIOII	IVIIIIOII	Willion	IVIIIIOII	TOTAL	Willion	Willion	IVIIIIOII	Willion
OPERATING EFFICIENCIES:											
Loans & Shares-											
Avg Loan Balance	\$4,517	\$7,298	\$8,146	\$10,185	\$13,226	\$17,155	\$15,873	\$7,132	\$8,030	\$9,174	\$12,180
Avg Loan Viold not	7% 7%	6% 6%	5% 5%	5% 5%	5% 5%	5% 4%	5% 4%	6%	6% 5%	5% 5%	5% 5%
Avg Loan Yield, net								6%			
Avg Share Balance Avg Share Rate	\$2,355 0.74%	\$4,819 0.51%	\$7,545 0.51%	\$8,626 0.56%	\$9,803 0.71%	\$12,098 1.12%	\$11,337 1.02%	\$4,529 0.52%	\$7,021 0.51%	\$7,761 0.54%	\$9,101 0.66%
NM Deposit Ratio	1.5%	1.2%	1.0%	0.9%	1.1%	1.0%	1.0%	1.2%	1.0%	1.0%	1.0%
NIVI Deposit Natio	1.5%	1.2/0	1.0%	0.5%	1.1/0	1.0%	1.0%	1.2/0	1.0%	1.0%	1.070
Net Operating Profitability	<b>y-</b>										
Earning Asset/Funding	123%	118%	111%	109%	108%	109%	109%	118%	112%	111%	108%
Avg Revenue per FTE	\$52,432	\$107,744	\$164,016	\$178,513	\$193,815	\$288,822	\$259,924	' '	\$152,896		
Avg OpExpense per FTE	\$44,883	\$88,456	\$127,711	\$135,341	\$140,925	\$170,721	\$161,253	\$82,835	\$119,841 \$22,858	\$127,325	
Avg Int & Prov Exp per FTE	\$9,978	\$21,511	\$23,461	\$26,971	\$35,736	\$85,945	\$71,038	\$20,023		\$24,844	\$32,327
Avg OpReturn per FTE Net OpExp-to-Total Exp	-\$2,429 84%	-\$2,223 84%	\$12,844 74%	\$16,201 68%	\$17,154 64%	\$32,156 58%	\$27,633 60%	-\$2,250 84%	\$10,197 75%	\$13,096 72%	\$15,884 66%
Net Openp-to-rotal exp	0470	0470	7470	0070	0470	3070	0070	0470	7370	7270	0070
Operating Revenue-											
Non-Int Inc-to-Total Rev	14% \$35,280	13% \$72,325	20% \$107,511	24% \$108,673	26% \$107,415	25% \$130,468	25% \$123,792	13% \$67,545	19%	22% \$104,447	25%
Interest Inc per FTE Non-Int Inc per FTE	\$7,174	\$13,908	\$33,044	\$42,869	\$50,664	\$130,408	\$65,094	\$13,039	\$29,536	\$35,973	\$46,066
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Operating Expenses-	1.92%	1.97%	1.75%	1.78%	1.89%	1.58%	1.64%	1.97%	1.77%	1.78%	1 060/
C&B Expense Ratio Pct of Total Op Exp	46%	53%	48%	48%	51%	52%	52%	52%	49%	49%	1.86% 50%
Avg C&B per FTE	\$20,741	\$46,732	\$61,863	\$65,319	\$71,993	\$89,384	\$83,666	\$43,378	\$58,622	\$61,856	\$68,820
Occ & Ops Exp Ratio	1.33%	1.00%	0.96%	0.94%	0.94%	0.74%	0.78%	1.02%	0.97%	0.96%	0.95%
Pct of Total Op Exp	32%	27%	27%	26%	25%	24%	25%	27%	27%	26%	26%
Avg O&O per FTE	\$14,410	\$23,727	\$34,075	\$34,738	\$35,896	\$41,594	\$39,786	\$22,525	\$32,049	\$33,347	\$35,098
All Other Exp Ratio	0.22%	0.17%	0.22%	0.24%	0.22%	0.18%	0.19%	0.17%	0.21%	0.23%	0.22%
Pct of Total Op Exp	21%	18%	24%	27%	24%	24%	24%	19%	23%	25%	24%
Avg AOE per FTE	\$9,731	\$17,997	\$31,773	\$35,284	\$33,037	\$39,742	\$37,801	\$16,931	\$29,170	\$32,122	\$32,750
Average Margin per Accoun	t-										
Avg Int Inc per Loan	\$316	\$413	\$430	\$507	\$609	\$742	\$700	\$409	\$428	\$472	\$578
Avg Int Exp per Share	\$17	\$24	\$39	\$48	\$70	\$135	\$116	\$24	\$36	\$42	\$60
Avg Return	\$298	\$389	\$391	\$459	\$540	\$607	\$584	\$386	\$392	\$430	\$518
Staffing-											
Full-time Equivalents	319.5	2,157	11,645	13,185	59,940	226,532	313,777	2,477	14,122	27,306	87,246
Pct PT Employees FTE-to-Ops (Staffing)	78% 1.98	42% 0.76	15% 0.43	11% 0.38	8% 0.32	6% 0.21	7% 0.23	47% 0.83	22% 0.47	17% 0.42	11% 0.35
i it-to-ops (stailing)	1.50	0.76	0.43	0.36	0.32	0.21	0.23	0.03	0.47	0.42	0.33
Membership Outreach-											
Members-to-Potential	7.4%	7.9%	3.0%	2.7%	2.5%	3.2%	3.0%	7.9%	3.4%	3.0%	2.7%
Members-to-FTEs	366	406	405	371	338	400	387	400	404	388	353
Borrowers-to-Members	30%	40%	56%	55%	55%	59%	58%	38%	52%	53%	53%
Branches Members per Branch	382 306	927 944	2,356	1,716	5,121 3,050	10,625	21,126	1,309	3,664 1 558	5,380 1,970	10,502
ivienibers per Branch	300	944	2,003	2,848	3,950	8,523	5,745	758	1,558	1,970	2,935