

COVID-19 UPDATE

In Light of the global COVID-19 pandemic, we have made some changes in our daily operations to help ensure a safer environment for you, our staff and our Physicians. Health and Safety has been at the forefront of what we do every day regardless of any additional outside risks. However, we have been even more diligent in keeping ourselves Healthy and our Office Clean so that we may still provide the level of care that our Patients expect.

We are offering non-face-to-face visits (audio only or audio/visual), when appropriate, to continue helping our patients who require follow-up visits, refills or have a new issue. You will talk with a Physician, receive your treatment plan as well as any prescriptions necessary. This visit will be filed with your insurance plan as if you were in the office. We will still be seeing patients in the office when needed. We will be separating ill visit days from well visit days to further reduce exposure to other patients. Please work with us as we try to institute these new measures.

We are asking that our Patients who have fever or show symptoms of ANY Respiratory Disease, to not come to the Office. Please call our office at 512-476-6555 and talk with a qualified staff member. We will provide care via the phone, and help you navigate through COVID-19 testing if that is appropriate.

We are monitoring closely the Reports from all Federal, State, and Local authorities to keep updated and are adjusting our protocols as needed.

We thank you for placing your trust in us.

Red River Family Practice