



TRI-STATE SAFETY SOLUTIONS, LLC

VIDEO LENDING LIBRARY TERMS AND CONDITIONS

Tri-State Safety Solutions has partnered with Aurora Pictures of Minneapolis, Minnesota to offer Tri-State Safety Solutions members (*renter*) access to one of the largest and most up-to-date library of safety training videos in DVD, online streaming, and VHS format.

All videos are available for rental, free of charge, subject to the terms below by Tri-State Safety Solutions for a lending period of twenty-eight (28) days. The 28-day-period begins when the policyholder receives the videos, and ends when the videos are received back in the Aurora Pictures library located 5249 Chicago Avenue, Minneapolis MN 55417.

Availability:

Most titles listed within the “Safety Products” section of the Aurora Pictures web site are available for free rental. Borrowers may have three free video titles ordered at any time.

Most requests will be shipped within the same day or next day. Please allow five business days for order processing and standard shipping when scheduling your training.

Titles listed within the “HR Products” section of the Aurora Pictures web site are not eligible under Tri-State Safety Solutions program, and therefore are not free of charge. If a borrower wishes to order an HR video, they can do so, but will be charged the normal rental fee displayed on the Aurora Pictures web site.

Registration:

Tri-State Safety Solutions members (*renter*) will register through a link on its website for access to the Aurora Pictures rental program. Aurora Pictures will enter the verified member into the Aurora Pictures ordering system and provide the member with ordering instructions and login information for accessing the Aurora Pictures website. Aurora Pictures will develop a client verification procedure with Tri-State Safety Solutions.

Ordering:

Tri-State Safety Solutions members (*renter*) may order programs through the shopping cart on the Aurora Pictures website, by telephone, or by e-mail. Renters will be limited to three (3) video rentals for each order.

All streaming video orders are available immediately upon order placement. DVD orders placed by 2:00 PM CST will ship same day. Orders placed after 2:00 PM CST will ship the next business day. DVDs must be ordered at least eight (8) days prior to the date of intended use. Expedited shipping is available if requested. Aurora Pictures will invoice the renter for expedited shipping.



Delivery Options:

Video titles can be delivered in either DVD or Streaming Video format accessed by logging onto the Aurora Pictures website (www.aurorapictures.com). Delivery method will be set according to the client's preference.

Rental Period:

The rental period will be for one week (7days). Rental periods for DVD orders will be scheduled to begin 10 days after the order is shipped to allow ample time for transit and delivery prior to start of rental period.

DVDs must be returned to Aurora Pictures within two weeks from end of rental period. Rental period and instructions will be included on packing lists. A late fee of \$20.00 per week will be added to all late returns. The Renter will be invoiced for late fees.

Shipping Expenses:

Aurora Pictures will ship each DVD rental by way of Standard Ground Shipping. Should a Renter need expedited shipping, said Renter will pay the expedited shipping expense directly to Aurora Pictures.

The Renter will be responsible for return shipping expense. DVDs not returned to Aurora Pictures within two weeks of the end of rental period will incur a fine of \$20 per week that will be invoiced directly to the Renter.

Lost or damaged videos:

DVD rentals not returned within one month (30 days) of the end of the rental period will be invoiced to the Renter in the amount of 50% of the list price of the DVD. A copy of the video program will be provided to the Renter upon request when payment is received.

No charges will be made for damaged DVDs or cases that are received from the Renter within this one month (30 days) period.

Purchase Option:

Renters will have the option to purchase a DVD copy of rented video program(s) for discounts ranging from 25% to 50% off the list price.

Aurora Pictures contact information:

5249 Chicago Avenue

Minneapolis, MN 55417

Office: (800) 346-9487 x202

Fax: (612) 821-6498

Email: palani@aurorapictures.com

Web site: www.aurorapictures.com

Aurora Pictures representative: Palani Pozzani