

Procedures and Policies

1. Please be aware there are NO CHANGES, NO REFUNDS or CREDITS after becoming a Member. Please be certain that all names, the appropriate category and all information are correct BEFORE paying for the Membership.
2. Children/ grandchildren (ages 3-17) listed on the Membership must be part of the named Member household.
3. Membership is non-transferable and valid ONLY for the person/persons named on the card. Violation of this policy will be grounds for termination of the Membership.
4. Each named adult Member must present his/her Membership ID with a valid photo ID in order to gain access to Flamingo Gardens.
5. In the event a Member does not have their Membership ID, Flamingo Gardens will provide a one-time day pass with proper ID. A second occurrence without valid card(s) present will result in a \$5 reprint fee of all Membership IDs.
6. FIELD TRIPS: Your Membership CAN NOT be used if you and/or your child are part of a field trip receiving group admission rates to the gardens. This also includes corporate events/picnics where Members are part of a group receiving special group rates.
7. Code of Conduct: Members are the greatest supporters of Flamingo Gardens with special privileges. Members and guests are expected to treat all animals, staff, volunteers and park guests with respect and courtesy. Flamingo Gardens has the right to revoke any Membership or benefits from Members that do not abide by this Code of Conduct, or if it is deemed to have been used in an inappropriate manner.
8. Admittance into Flamingo Gardens grants permission to utilize guests' likeness, actions or statements in any live or recorded audio, video, or photographic display at Flamingo Gardens in any medium or context for commercial or promotional (Public Relations, marketing, social media, advertising, etc.) purposes without further authorization or