

Lynnfield Civic Association
Annual General Meeting Minutes

Brandywine Hundred Library, May 9, 2018, 7 PM to 8:30 PM

LCA Board Attendees: Cathy Curry, Karen Eckert, Alice Collins,
Diane Poole, Mary Jo LoBosco, Linda Mirante,
Sande Caton, Steven Lafferty, David Landow,
Callie Morrissey

Special Guests: John Cartier, New Castle County Councilman, District 8
Tom Finocchiaro, Chief, Brandywine Hundred Fire Company
Debbie Finocchiaro, V.P., Brandywine Hundred Fire Company
Matt Fanelli, 3rd Asst.Chief, Brandywine Hundred Fire Company
Debra Heffernan, DE State Representative, 6th District
(Invited - Held up in Session)

Meeting began at 7:00 PM

Cathy Curry presided over the meeting

- Welcomed neighbors, introduced LCA Board Members/Volunteers and presented agenda
 - NOTE: No LCA Board election was required as no new nominations were submitted, and all volunteers agreed to remain in their current positions
- Working on new directory for the community and will be completed by the end of the year. Please sign up at table with Callie Morrissey.

John Cartier, County Councilman

- County Website: www.nccde.org reports for crime mapping
 - Shows graphs about incidents in the area
 - Safe neighborhood - very light on crime
- County Code Enforcement
 - Trash in yard, over grown grass, etc. - call 302-395-5555 to report violations
 - Civil and confidential process
 - Code enforcers follow up on reports
- Frequently used phone numbers were given out for county & state (attached)

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- Focused on vacant properties
 - About 1,200 vacant on the database
 - Sheriff sale starting July 10th
 - If you know of property that has been vacant for 90 days or an estate situation, call the county for evaluation
 - Vacant properties need to be reported as they can create criminal opportunities
- In New Castle County, \$.65 of every tax dollar goes toward community safety
 - We were encouraged to donate to fire company as they are accountable and the best use of money to the greatest good
- Bellefonte Festival – May 19th – all invited

Q & A for John Cartier:

- Broken sidewalks - what can be done?
 - They are in the DelDOT right-of-way, but responsibility of the homeowner
 - Code enforcement could get involved, but there is an exception
- Problem with the ground around the fire hydrant replaced by the water utility outside of 125 Ridgeland – what can be done?
 - If work was done by Wilmington Water, they would be responsible
 - Councilman Cartier will advocate, but has no control over the agency

Brandywine Fire Dept. Representatives:

Tom Finocchiaro, Chief

- Responded to 900 fires / rescue calls, 2,500 EMS
- Need a clear address on your home or on the street
- Keep hydrants clear at all times even from snow to help to keep everyone safe
- Keep roads clear as multiple companies will show up and for transport to the hospital

If you have a fire - get out quick!

- Call 911 - doesn't want anyone to fight fires
- Fire extinguishers can be used but leave the premises after doing so
- No water on grease fire
- Make sure everybody is out and accounted for
- Choose a safe location

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- Homeowner should report to the Captain in the white jacket with helmet
- Fire Marshall does investigation and report
- Start with insurance company and take photos.

Types of fires:

- Oven and outlet - if you pull the breaker, it will help
- Check chimneys for clear vents
- Fireplace ash - wet them down and in a steel box
- Firepits - don't use close to home and have a hose close by
- Let lawn mower cool down before putting in garage
- Dryer vents get clogged up
- Outdated appliances such as refrigerator
- Exhaust fans in bathrooms/kitchens

Debbie Finocchiaro, VP

Debbie's passion is making sure that everyone has working Smoke Detectors.

Tips:

- Test them every month
- Check to make sure battery is installed correctly
- Most important! Can get them for FREE! From Brandywine Hundred Fire Dept.
- Hardwire with battery back-up or battery type – both save lives!
- Required in every level of your home including basement and attic which significantly increase your chance of survival
- Keep 15 feet away from heater in basement
- If chirping, change the beeping the battery
- In the event you cannot hear, some detectors do have shakers and strobe lights - additional information is available about these devices
- Smoke detectors last 8-10 years
- Fire Dept. will come and put them up in your home

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Carbon Monoxide Detectors

- Carbon Monoxide
 - Silent killer - can't see or taste or smell it!
 - Fatal to humans and animals
 - Can build up when burning gas, propane, wood, car exhaust in enclosed spaces
- Place detectors in the basement, every floor and in an enclosed garage
- Combo units available (fire & carbon monoxide)
- Problems can come from heating units, car exhaust, leaks, portable generators, etc.
- Grills should be kept away from windows where fumes are coming in
- Just call 911 if you suspect a problem
 - They have meters so they can tell if there is a leak
 - Don't hesitate to call! They would rather help with a possible leak than be called to a resulting medical emergency

Fire Extinguisher:

- BHFC's open house is in October where they show how to use a fire extinguisher - pull pin squeeze handle, go in a sweeping motion at the base of the fire
- Fire extinguishers have an expiration date on them
- ABC fire extinguisher is good for everything
- Old extinguishers can be turned in to the fire house
- Flick on the outside light and open the door so the responders know where to go for the reported emergency
- Teach children what to do in an emergency
 - Children need to know their address and be able to dial 911
 - Children should not be afraid of fire personnel - encouraged to come to the fire house open events
 - Possibly offer information to children in Lynnfield?

Have a plan in case of a fire:

- Have 2 ways to escape in a fire
- Smoke Detector Campaign
 - Will be on website
 - They have purchased detectors and will hit every house over time and will come with the fire trucks to make sure the community is safe (goal)
- www.bhfs11.com or Brandywine Fire Company 302-764-4901

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Matt Fanelli - 3rd Assistant Chief

- Reminded us all that they are all VOLUNTEER Fire Company that are giving service to the community
- Three surrounding companies work together to ensure that one company is always ready to respond immediately to reports – so first company to respond may not be Brandywine Hundred, but they would follow shortly after the first company to arrive

Mary Jo LoBosco, Treasurer

- Presented the Treasury Report (copy attached)
 - Member inquired about bids for community snow plowing job
 - LCA will accept bids for next season and asked members to submit suggestions
 - Member mentioned high speed of plow drivers
 - Other members noted that going over 25 MPH is need for plowing
 - LCA will mention to current plow company (Hallowell)

Cathy Curry, President

Updates:

- **Snow plowing**
 - We try to call wait until 4" to qualify for partial state reimbursement
 - Sometimes due to expected prolonged frigid temperatures and safety concerns, sometimes plowing is done with less accumulation – then no reimbursement
 - Salting is very expensive so it is done sparingly at entrances and intersections that seem to stay ice covered

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- **Delmarva Natural Gas Program**
 - Applications are available
 - Need 50-60 to schedule addition of gas lines to Lynnfield
 - Only 23 applications people have submitted (no deposit required at this time – only when project is scheduled)
 - If interested, information pieces are available in print and online at www.lynnfieldcivicassociation.com and on Next Door/Lynnfield
- **Crime Report**
 - No notable criminal reports during the past few months in Lynnfield per New Castle Police
 - Cpl. Hester provided a Burglary Prevention brochure with helpful information (copy attached)
- **Sink Holes**
 - Report to DelDOT (<https://www.deldot.gov>) - they are responsive to reports
 - Existing sinkhole in the right-of-way near 125 Homewood has been reported and is waiting to be fixed
- **Traffic Monitoring**
 - Need 60% of community to approve via a paper survey done by U.S. mail to get speed bumps installed – working with Debra Heffernan's office to possibly have survey done again
 - DelDOT installs them based on need such as Bette Rd. being used as a cut through

New Business

- **Issue with Property Drainage**
 - Standing water on ground (swamp land)
 - Working to determine if this is a prevalent problem in Lynnfield – per Next Door poll it is
 - If you are having a problem with standing water remaining on your property for 3-4 days after a rain event, submit brief description of the problem to LCA either by e-mail to board@lynnfieldcivicassociation.com or to Cathy Curry at 125 Homewood Road
 - Contacted John Cartier and Debra Heffernan
 - Contacting the Conservation District for guidance
 - Possible suggestion: look at landscaping, re-grading, re-directing water, etc.

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- **Trash Collection**
 - Requested by members to possibly have one service to limit trash service companies coming in and out of Lynnfield and get a community discount
 - Majority in attendance were interested in us pursuing this possibility

- **Pet Ownership**
 - Please be responsible and remove pet waste
 - LCA can not post signs, but residents can post signs on their own property

- **Community Yard Sale/Lynnfield Meet Your Neighbors**
 - Saturday, September 15th
 - Lynnfield Park

Meeting Closed at 8:30 PM

Lynnfield Civic Association Annual General Meeting Agenda

Wednesday, May 9, 2018, Brandywine Hundred Library, 7 PM to 8:30 PM

- **Welcome and thank you to all members and guests!**
 - Representative Deborah Heffernan
 - John Cartier, County Councilman
 - Brandywine Fire Dept Representatives
- **2018-2019 LCA Board Members (Volunteers)**
 - Cathy Curry, President (125 Homewood)
 - Sande Caton, Vice President (115 Bette)
 - Karen Eckert, Secretary (128 Homewood)
 - Mary Jo LoBosco, Treasurer (123 Homewood)
 - David Landow, Lower Homewood Rd (25 Homewood)
 - Steve Lafferty, Lower Ridgeland Rd (125 Ridgeland)
 - Linda Thomas, Upper Homewood Rd (203 Bette)
 - Diane Poole, Upper Ridgeland Rd (137 Ridgeland)
 - Alice Collins, Carlie Rd (105 Carlie)
 - Linda Mirante, Bette Rd (112 Bette)
 - Callye Morrissey, Social Secretary (122 Carlie) *
- **Guest Speakers**
- **Updates**
 - Treasurer Report
 - Delmarva Switch to Natural Gas – 23 applications received (5/1)
 - Require 50-60 applications before work would be scheduled
 - Discuss with neighbors if interested
 - Applications and handouts available
 - NCCPD Crime Report (Lynnfield) – minimal criminal incidents reported since 1/1/2018 (Cpl. Kristin Hester)
 - NCCPD Burglary Tips Brochure
 - DeIDOT – report sinkholes if any
 - Between 125/127 Homewood Road is awaiting repair
 - Speeding Traffic – working Rep. Heffernan's office
- **New Business**
 - Property Drainage Problems
 - Resulting in standing water
 - Submit in writing/e-mail
 - Trash Collection Services
 - Responsible Pet Ownership
 - Removal of pet waste from both private and public areas
 - Community Yard Sale/Lynnfield Meet Your Neighbors – September 15th

Cases by Council District

Cases Added From 2/1/2018 To 5/9/2018

Report Run: 5/9/2018 11:32:31 AM

District	Development	Address	Case	Problem	Added	Resolved
LD08	LYNNFIELD	125 CARLIE RD	201801393	VACANT PROPERTY INVENTORY	2/22/2018	3/7/2018
SERVICE #						
		OWNERSHIP CHANGE		02/26/2018		
		#1 VACANT PROPERTY INSPECTION		03/06/2018	PASSED	
		CLOSED		03/07/2018		
		105 RIDGELAND RD	201802218	DEBRIS	3/29/2018	
SERVICE #						
		#1 CODE ENFORCEMENT INSPECTION		03/28/2018	FAILED	
		NOTE TO FILE		03/29/2018		
		OCCUPANT LETTER NOT REQUIRED		03/29/2018		
		ABATEMENT NOTIFICATION		03/29/2018		
		VIOLATION NOTICE SENT		04/02/2018		
		EXTENSION REQUESTED		04/09/2018		
		EXTENSION GRANTED		04/10/2018		
		EXTENSION GRANTED LETTER SENT		04/11/2018		
		CALL RECEIVED		04/12/2018		
		UNCLAIMED LETTER		04/23/2018		
		NOTE TO FILE		04/24/2018		
		#2 CODE ENFORCEMENT INSPECTION		05/01/2018	PASSED	
		105 RIDGELAND RD	201802880	VACANT PROPERTY INVENTORY	4/24/2018	
SERVICE #						
		#1 VACANT PROPERTY INSPECTION		05/01/2018	FAILED	
		#2 VACANT PROPERTY INSPECTION			SCHEDULED	

Cases Per Development: 3

Resolved: 1

Cases Per District: 3

Resolved Per District: 1

Cases by Council District

Cases Added From 2/1/2018 To 5/9/2018

Report Run: 5/9/2018 11:32:31 AM

Total Cases: 3

Total Resolved: 1

Lynnfield Civic Association

Treasurer's Report

May 9, 2018

Checking Account: May 2017	7766.76
Activities: Delmarva Power	461.87
Printing, signs	204.95
CCOBH	191.00
Franchise tax	25.00
Snow plow and salting	4645.00

Dues collected : 2975.00 114 members 69%

Present balance: 5213.94



Gas Service Agreement—please fill out completely to ensure prompt service Date: _____

APPLICANT INFORMATION

Customer: _____
Address: _____ Unit #: _____
Subdivision: _____
City: _____ State: _____ Zip Code: _____
Phone Number: _____ Alternate Phone Number: _____
Email (optional) _____
Preferred Method of Contact: [] E-mail [] Phone
Billing Address (if different than above address): _____
City: _____ State: _____ Zip Code: _____

Residential Inquiry Form

[] Relocate Service [] New Service Installation
[] Meter Install (existing service on property)
Equipment to be Connected:
[] Furnace [] Boiler
[] Hot Water (Tank) [] Hot Water (On Demand)
[] Cooking [] Dryer
[] Fireplace [] Pool Heater
[] Emergency Generator [] Other: _____
Contact (if different than applicant information above):
Contact Number: _____
Estimated date for installing gas equipment at the premise is
Month/Season _____ Year
Plumbing / HVAC Contractor:
Name: _____
Company Phone number: _____
Company Rep. Name: _____
Company Rep. Phone Number: _____
Current Primary Heat Source: [] Oil [] Propane [] Electric [] Other: _____

Please read and acknowledge the following conditions:

- [] I am aware that a gas main extension is required in conjunction with this service and understand that a refundable qualifying deposit (RQD) in the amount of \$200.00 must be submitted with application. If I do not begin receiving natural gas delivery within 5 years of the gas main installation, I understand that Delmarva Power will retain the RQD as a Contribution In Aid of Construction (CIAC).
[] Final restoration will be completed with 15 business days, weather permitting.
[] I am aware that Delmarva Power's intent is to install all services based on the customer's in service and/or need date. I understand that Delmarva Power reserves the right to install all new and/or upgraded services at anytime based on Delmarva's needs and resources.

Signature: _____ Date: _____

Please sign back page agreeing to Terms and Conditions

FOR DELMARVA USE ONLY

Account Number: _____ Premise Number: _____
Job Order Number: _____ Meter Rate: 88/02 63/01 77/21
Meter Set Date: _____ Meter Type: _____ Meter Location: _____ GSS #: _____
Comments: _____

Terms and Conditions of Service

(1) Prior to installation of the natural gas facilities by DELMARVA POWER, OWNER shall, at no cost to DELMARVA POWER and in reasonable time to meet DELMARVA POWER's requirements:

(a) Provide such right of way and/or easement agreements as may be required by DELMARVA POWER in a form suitable for recording; and

(b) Grade the right of way, easement areas or areas of **proposed construction to within six inches of final grade**. Such areas shall be cleared ten (10) feet behind any dedicated sidewalk areas, removing trees, tree stumps and other obstruction. In addition, OWNER agrees to remove, in advance of DELMARVA POWER'S construction, all building materials, scaffolding, construction debris, trees, tree stumps, rock, sub-surface rock, and other materials from the area where DELMARVA POWER will install / relocate the natural gas facilities. OWNER further agrees to bear all costs associated with failure to properly clear the area; and

(2) OWNER agrees that sanitary sewer mains, laterals, septic systems, storm sewers, water mains and laterals, wells, underground oil distribution systems and gas lines other than by DELMARVA POWER shall be installed and locations marked prior to DELMARVA POWER'S installation of natural gas facilities.

(3) OWNER agrees to locate, mark, stake or uncover all underground obstructions in or near the natural gas utility path. DELMARVA POWER will not be held liable for any loss, cost, or damage to obstructions not so identified (e.g. dog fences, private area lighting, security systems, etc.)

(4) OWNER agrees to submit changes in his plans to DELMARVA POWER in sufficient time to permit DELMARVA POWER to make necessary changes prior to the installation / relocation of the natural gas facilities. OWNER agrees to pay DELMARVA POWER engineering costs associated with the change in the gas design prior to the installation of these facilities.

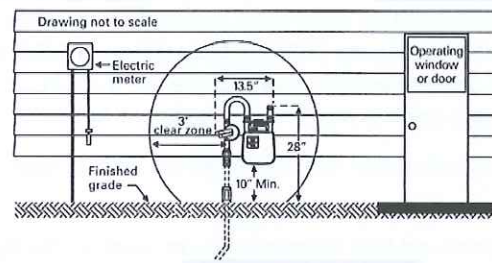
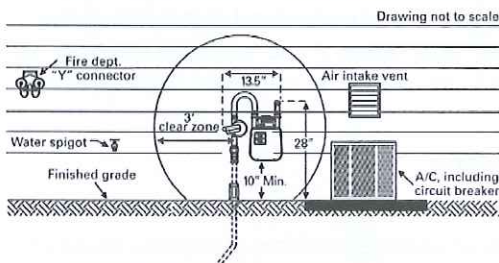
(5) OWNER is responsible for all piping and appurtenances required to connect the outlet of each new gas riser/meter, this includes but is not limited to the regulation and fuel line. The OWNER is responsible for all **Authority with jurisdictions within NCCO permits and inspections** required for the installation of natural gas facilities including but not limited to in section 401.10 of the 2012 International Fuel Gas Code.

METERING REQUIREMENT

(1) OWNER shall provide, with regard to the natural gas facilities without charge, a suitable place for the natural gas meters, pressure regulators and other natural gas equipment of the DELMARVA POWER. Such place shall be of convenient access to the DELMARVA POWER. The location of the meter(s) shall be as near as possible to the point where the supply piping enters the customer building and otherwise acceptable to DELMARVA POWER. The meter location is subject to the inspection and required periodic access to satisfy meter reading and equipment maintenance requirements.

(2) All natural gas to be supplied to structures situated at the property shall be metered and meter reading devices shall be installed with respect to each service to permit the determination of natural gas consumption from the exterior of the structures. In all cases, approval for meter locations must be obtained from DELMARVA POWER prior to installation on the structure. Metering shall include but not limited to a recording device, which shall be furnished and installed by DELMARVA POWER.

Minimum clearances for gas meter installation (for illustrative purposes)



Restoration Policy- Upon completion, Delmarva Power will restore the work area to as near it's original condition as possible. It is understood that Delmarva Power will restore all disturbed ground surface materials such as concrete, pavement, stone and grass associated with the service installation process and replace it with material in kind. I understand that I am responsible for removing and/or replacing all trees, flowers, shrubs and decorative landscaping material prior to and upon the completion of the gas service installation. I understand that I am responsible for watering and maintaining the restored grass area. In the event the grass does not establish, I will be responsible for placing top soil and grass seed at my cost and will not hold Delmarva Power responsible for any further restoration.

Service supplied under this application will be taken and paid for by the customer in accordance with the rules and regulations, and at the rates, contained in company's tariffs and schedules as filed from time to time with the Public Service Commission of the State of Delaware.

Applicants Signature: _____ Date: _____

Programs offered by the New Castle County Police Community Services Unit:

The following programs are offered to community, church, civic, youth and other organizations free of charge:

- Block Watch
- Building Tours
- Burglary Prevention
- Halloween Safety
- Identity Theft
- Internet Safety
- Officer Friendly/Stranger Danger
- Personal Safety
- Police Athletic Leagues
- Project Lifesaver
- Senior Roll Call Lifeline
- Youth & the Law

**Police
Emergency 9-1-1
Non-emergency 573-2800**

In Delaware, CALL 911 if you can.

TEXT 911 IF YOU CAN'T.

Voice calls to 911 are still the best and fastest way to contact 911 for emergencies.

“Text-to-9-1-1” is intended for use in three emergencies scenarios:

1. For an individual who is deaf, hard of hearing or has a speech disability.
2. For someone who is in a situation where it is not safe to place a voice call to 911.
3. A medical emergency that renders the person incapable of speech.

Texting to 911

Enter 911 in the “to” or “Recipient” fields. Keep text short, text location of emergency and ask for Police, Fire or Ambulance. Answer questions or follow instructions from 911 call taker.

Preferred language to text is English.

Photos and videos cannot be sent at this time. Text can only include one person.

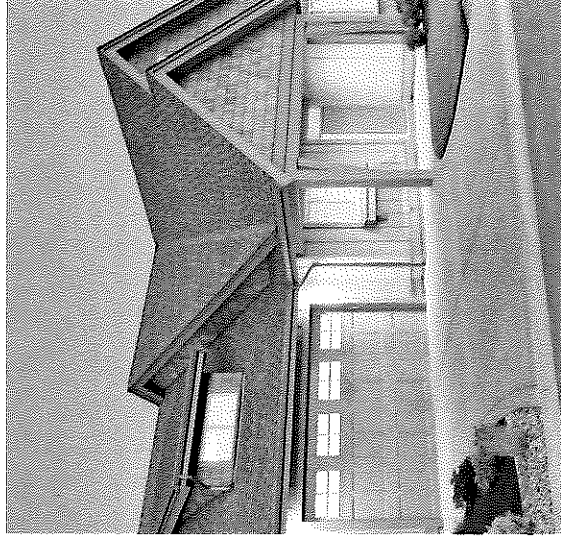
“Text-to-9-1-1” is not available everywhere and not always available when roaming. If you do not receive a text response from 911, contact 911 another way.

WARNING TO PRANK TEXTERS:

“Text-to-9-1-1” is for use in an Emergency only. Prank texters can be identified and prosecuted according to local laws and regulations.

**NEW CASTLE COUNTY
POLICE DEPARTMENT**

**BURGLARY
PREVENTION**



**New Castle County Police
Community Services Unit
(302) 395-8050**

Burglary statistics can be startling. On average, one out of every six homes will be burglarized a year. Keep your doors and windows locked.

- According to the FBI 2015 statistics in the United States, burglaries account for 19.8 % of property crimes.
- Would be door-to-door solicitors may be used to detect if anyone is home.
- Half of all burglaries take place without forced entry. In many cases, the burglar uses a key or locates an unsecured door or window.
- The average burglar will give up and move on if they cannot get in within a few minutes.
- Barking dogs or noise within the home is often a deterrent.



Protect Your Home's Exterior

- CLOSE AND LOCK ALL DOORS AND WINDOWS. Use deadbolts with at least a one inch throw.
- Display your house number in plain view.
- Install lighting at all entrances, including decks, porches, sheds and garages.
- Trim back any overgrown trees and shrubs from window ledges. Overgrown landscaping provides burglars with a place to hide.
- Neighbors, passing motorists and police officers should be able to see your windows and doors. Close your blinds at night.
- Do not leave ladders in your yard. Be sure to secure them in your garage or shed.
- Reinforce sliding glass doors with slide bolt through the frame and a block in the track.
- Do not hide keys outside your home.
- Do not leave your garage door openers inside your vehicle. Lock interior garage doors.
- Alternate the location/direction of your parked vehicle (s) to avoid predictability.

Protect Your Home's Interior

- Install dead bolt locks on all entrance and exit doors and make sure you use them every time you leave the residence. Many burglaries occur when a homeowner leaves for only a short time. ***If you leave it—lock it!***
- Install window locks. Always make sure ground floor windows are secure. There are bands of burglars who are organized. One will distract you while a partner climbs through an unlocked window.
- Install a “Door Viewer” or “Peep Hole” so you can see who is knocking at the door. If you don't know who it is, do not open it.
- Do not leave information on your social networking sites or voice mail detailing your travel plans.
- Use timers on your lights to give the appearance that someone is home. Consider leaving a radio or television on.
- Cut up, fold or recycle boxes from recent expensive purchases instead of leaving them curbside.
- Do not leave your garage door open when outside doing yard work or other chores.

New Castle County Police
Community Services Unit

395-8050

New Castle County

County Executive
Matthew S. Meyer 395-5101

Chief Administrative Officer
Kathleen Jennings 395-5104

Administration
Information, Assistance, Complaints, and Code Enforcement 395-5555

County Council
Main Number 395-8383

President, Karen Hartley-Nagle 395-8340
Clerk, Betsy Gardner 395-8388
Dist. 1, Kenneth Woods 395-8341
Dist. 2, Robert Weiner 395-8342
Dist. 3, Janet Kilpatrick 395-8343
Dist. 4, Penrose Hollins 395-8344
Dist. 5, Lisa Diller 395-8345
Dist. 6, William Powers 395-8346
Dist. 7, George Smiley 395-8347
Dist. 8, John Cartier 395-8348
Dist. 9, Timothy Sheldon 395-8349
Dist. 10, Jea Street 395-8350
Dist. 11, David Tackett 395-8351
Dist. 12, J. William Bell 395-8352

Community Services
Community Partnership 395-5600
Neighborhood Rehabilitation 395-5600
Section 8 395-5600
Library Administration 395-5617
Park Permits/Pavilion Rental 395-5654
Recreational Programs 395-5696
Senior Services 395-5652
Sports and Athletics 573-2043
Wheels Program (Healthcare Transportation for Seniors) 395-5660

Special Services
Sewer Emergency 395-5700
General Information 395-5700
Park Maintenance 395-5720

New Castle County

General Site Numbers
Carousel 995-7679
Garfield Park PAL 656-9501
PAL Activities 571-4004
Hockessin PAL 239-8857
PAL Activities 239-8863
Rockwood Museum 761-4340

Human Resources
General Information 395-5180
Job Information Line 395-5627 (JOBS)

Land Use
General Information 395-5400
Assessment 395-5520
Board of Adjustment 395-5431
Licenses and Permits 395-5420
Zoning 395-5421

Law Department
General Information 395-5130

Police
Emergency 911
Non-Emergency Number 573-2800
General Information 395-8171
Community Services 395-8050
Emergency Preparedness 573-2855
Family Services 571-7927
Graffiti Hotline 571-7332
School Crossing Guards 571-7394
Senior Roll Call 395-8159

Paramedic EMS
Emergency 911
General Information 395-8184

Treasury
Sewer/Tax Bill Inquiries 323-2600

Row Office Officials
Clerk of the Peace 395-7780
Recorder of Deeds 395-7700
Register of Chancery 255-0544
Register of Wills 395-7800
Sheriff 395-8450

State of Delaware

Delaware Help Line
211
Outside Delaware 800-273-9500

Administration, Law, Legislation
Attorney General's Office 577-8400
Governor's Office 577-3210
Insurance Commissioner 800-282-8611
Legislature 800-282-8545
Lieutenant Governor's Office 577-8787
Probation and Parole 577-3443
Prothonotary Office 255-0800
Public Defender's Office 577-3230

Consumer Services
Consumer Affairs and Protection 577-8600
Corporation Info (Secretary of State) 739-3073
Medicaid 577-4900
Social Security 323-0304
Vital Statistics (Birth/Death Certificates) 995-8586

DeIDOT
Basketball Hoops in Right of Way 326-4688
Road Emergency/Highway Department 368-6808
Road Maintenance and Mowing 323-1111
24 Hour Response Hotline 368-6858
North of C & D Canal 326-4523
Canal District 760-2085
Snow Reimbursement 659-2024
Traffic Calming 659-2020
Traffic Section 760-2741
Vehicle Towing in the Right of Way 326-4679

Emergency Assistance
Domestic Violence Hotline 762-6110
Hazardous Spills & Emissions 800-662-8802
Medical Examiners 577-3420
Mobile Crisis Unit 800-652-2929
Poison Information Center 800-722-7112
Rape Crisis Center 800-262-9800
Runaway Hotline 762-6375
Suicide Hotline 800-652-2929

State of Delaware

Other Departments and Information

Board of Realtors	762-4800
Boiler Safety	744-2735
DART (Public Transportation)	652-3278
DAST (Special Transportation)	800-553-3278
Department of Agriculture	739-4811
Department of Election	577-3464
Department of Health	800-464-4357
Department of Labor	761-8365
Department of Motor Vehicle	326-5000
Division of Revenue	577-8200
DNREC	800-662-8802
Fire Marshal's Office	323-5365
Fire Starter (Juvenile) Hotline	800-432-8500
Fish & Wildlife	836-4682
Forestry Service	653-6505
Lottery Office	800-338-6200
Mosquito Control	836-2555
Summer Youth Program/Jobs	761-8121
Unemployment Insurance Hotline	761-6576

Social Service Agencies and Assistance

Adult Protective Services	800-223-9074
Local	453-3820
Child Abuse & Neglect	800-292-9582
Child Support Enforcement	577-7171
Disabilities Affairs/Aging	800-223-9074
Health and Social Services	255-9040

Courts

Chancery Court	255-0515
Common Pleas	255-0900
Family Court	255-0300
Justice of the Peace Administration	323-4530
J.P. Court No. 9	378-5221
J.P. Court No. 10	995-8640
J.P. Court No. 11	323-4450
J.P. Court No. 12	995-8646
J.P. Court No. 13	577-2550
J.P. Court No. 15	798-5327
J.P. Court No. 20	577-7234
Superior Court	255-0800

State of Delaware

Police

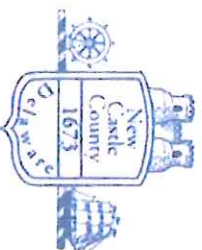
Troop No. 1	761-6677
Troop No. 2	834-2620
Troop No. 6	633-5000
Troop No. 9	378-5218

School Districts

Appoquinimink	376-4128
Brandywine	793-5000
Christina	552-2600
Colonial	323-2700
NCC Vo-Tech	995-8000
Red Clay Consolidated	683-6600
Smyrna	653-8585

Other Local Agencies

Animal Control (24 hr. Emergency)	255-4646
Better Business Bureau	230-0108
Catholic Charities	654-9295
Delmarva Power	
Electric outages	800-375-7117
Gas leaks	800-375-7117
Street light outages	800-375-7117
Delaware Humane Association	571-0111
Delaware River and Bay Authority	571-6300
Delaware Solid Waste	800-404-7080
Disabilities Information	575-0690
Electrical Inspections	999-0243
Head Start Program	653-3766
Hospice Programs	800-219-0092
Legal Aid Society	575-0660
Miss Utility	800-282-8555
NCC Conservation District	834-3560
OSHA	761-8200
PAL (Wilmington)	656-9501
Red Cross	655-0039
Salvation Army	656-1696
SPCA	998-2281
State Chamber of Commerce	655-7221
VNA (Visiting Nurses Assoc.)	323-8200
YMCA	571-6908
YWCA	658-7161



JOHN J. CARTIER
COUNCILMAN, EIGHTH DISTRICT

Frequently Used Phone Numbers

**LOUIS L. REDDING CITY
COUNTY BUILDING**
800 N. French Street
Wilmington, DE 19801
Office: (302) 395-8348
Fax: (302) 395-8385
Email: jcartier@nccde.org
Website: www.nccde.org/council